## Why eCommerce Personalization?



of online shoppers believe that it is easier to find more interesting products on personalized online retail stores



of online shoppers are more likely to shop on a site that offers personalized recommendations



of marketers know that personalization increases customer engagement

But Only



of marketers are actually implementing personalization

## Why use Cart Abandonment Emails?



Average reported shopping carts abandonment

But Only



of the top 1000 retailers send at least one remarketing email after a cart is abandoned



Barilliance eCommerce personalization suite enables e-commerce sites of any size to deliver a personalized omni-channel shopping experience. The suite includes:



**Real Time Onsite** Personalization



Personalized Product Recommendations



Multi-Stage Cart Abandonment Emails

Increase Conversion Rates by as much as 30%

■5 Minute Set Up ■ No Need for IT Support ■Works with any Platform



## See What Our Customers Say About Us

By implementing the Abandoned Cart email solution, we were able to achieve a 300% revenue" lift on our previous efforts in this area and were able to more than double our previous ROI."

Tamara Falcke, Email Channel Manager - SurfStitch.com



Cart Abandonment Emails

40%

Revenue from Cart Abandonment Fmails

+300%

Cart Abandonment **Emails ROL** 

2000%

**Product Recommendations** Revenue Contribution

26%

"Barilliance provides a powerful yet simple platform which gives you the promotional tools of the big boys. Implementation was unbelievably easy.

Peter Macaulay, Owner -kitchenwaredirect.com.au



Cart Abandonment Emails Conversion Rate

25%

Product Recommendations Conversion Rate

10%

People who Engage with Recommendations

Convert at 366% Higher Rate Compared to Site Average Conversion Rate

"Barilliance's Cart Abandonment software has well and truly proved its worth – the ROI exceeded expectations and from a technical perspective - it just works."

Hamish Cameron, IT Manager, Sealink Travel Group



Cart Abandonment Emails Conversion Rate

18%

Average Open Rate

1<sup>st</sup> email - **53%** 

2<sup>nd</sup> email - 42%

Conversion Rate Compared to the Site's Average Conversion

Cart Abandonment Emails ROI

+678%

**7500%** 

## Trusted by over 500 eCommerce sites worldwide







SurfStitcin VO.









**Supports** Any





















